

Terms and Conditions

Effective Date: 27 March 2023

Welcome to GudBuy! These Terms and Conditions ("Terms") govern your use of our website and services. By accessing or using our platform, you agree to comply with these Terms. If you do not agree, please do not use our services.

1. Definitions

- **"Company"** refers to GudBuy, its affiliates, and subsidiaries.
 - **"User"** refers to any individual or entity accessing our website or services.
 - **"Products"** refer to goods and services available for purchase through GudBuy.
 - **"Platform"** refers to our website, mobile applications, and any other digital services provided by GudBuy.
-

2. Use of Services

- You must be at least 18 years old or have legal parental consent to use our services.
 - You agree to provide accurate and complete information when creating an account or making a purchase.
 - GudBuy reserves the right to refuse service, cancel orders, or suspend accounts at its discretion.
-

3. Orders and Payments

- All orders are subject to availability and confirmation.
 - Prices are listed in [currency] and are subject to change without notice.
 - Payments must be made through the accepted payment methods on our platform.
 - GudBuy reserves the right to cancel any order due to pricing errors, fraud suspicion, or other unforeseen circumstances.
-

4. Shipping and Delivery

- Shipping times are estimates and may vary based on location and external factors.

- GudBuy is not responsible for delays caused by third-party carriers or force majeure events.
 - Any additional customs duties or taxes are the responsibility of the buyer.
-

5. Returns and Refunds

- Refunds and returns facility is subject to availability and the nature of the purchased item.
 - The return policies for each item will be decided as per the internal policies of the organization.
 - Certain items, such as perishable goods or personalized items, may not be eligible for returns.
-

6. User Responsibilities

- You agree not to use our platform for unlawful activities.
 - You will not attempt to access restricted areas, interfere with platform operations, or engage in fraudulent activities.
 - Any violation may result in account suspension or legal action.
-

7. Limitation of Liability

- GudBuy is not liable for any indirect, incidental, or consequential damages arising from the use of our services.
 - Our liability is limited to the amount paid for the product in dispute.
-

8. Intellectual Property

- All content on our platform, including text, images, logos, and trademarks, is the property of GudBuy or its licensors.
 - You may not reproduce, distribute, or modify our content without prior written consent.
-

9. Privacy Policy

- Your use of our platform is also governed by our Privacy Policy, which outlines how we collect and use your data.

10. Governing Law and Disputes

- These Terms are governed by the laws of Kerala, India.
- Any disputes shall be resolved through arbitration or in the courts of Kerala, India.

11. Changes to Terms

- GudBuy reserves the right to update these Terms at any time.
- Continued use of our services after changes are made constitutes acceptance of the revised Terms.

For questions or concerns regarding these Terms, please contact us at 9495070439 or send your queries to prasobhkumar2@gmail.com.